

Promptchat Solution Overview

Promptchat is a lightweight multi-channel chatbot builder platform

Build Custom chatbots, live chat, SMS, WhatsApp, Facebook all in one integrated platform

Promptchat can be self hosted on premise or cloud hosted offering 99.99% uptime availability

Customers want relationships and ...relationships start with a chat



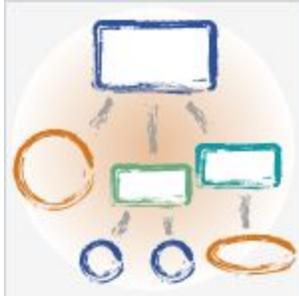
Meet Promptchat, the ultimate multi-channel chatbot builder platform. Chat has become the ultimate winner as the preferred communication channel for businesses and consumers alike. Whether your preferred chat channel is SMS, WhatsApp or FB Messenger etc... You can use Promptchat's Chat Broadcaster to send single or mass messages including chatbots to your SMS, WhatsApp, FB Messenger, Viber and Telegram contacts.

Improve team productivity with a shared chat inbox and centralize all your messaging channels



Promptchat is not only about sending messages. Receive chats from any supported channel and unify all your business messaging into one shared team inbox. You can Tag, share, add notes to incoming SMS, WhatsApp, FB or Live website chat messages and use the powerful search feature to find and filter chats within seconds.

Create chatbots via drag & drop in a visual editor



Build chatbots using Promptchat's easy to use drag&drop style visual conversation flow builder where no coding knowledge is necessary. The built in chatbot templates help you get started and you will be building chatbots like a pro within the hour.

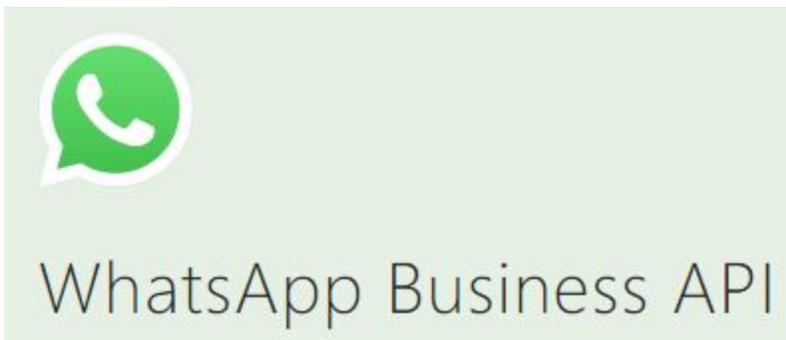
Promptchat integrates to all major social platforms and in addition to SMS, live chat and automated chatbots on your website you can create and broadcast chatbots for sales/marketing purposes on social media.

Provide real-time customer support by offering your clients live chat facility



Monitor effectiveness of your engagement(s) in real-time no matter which channels you used to message your contacts. See Geo location details, duration of each visit, timestamp and the entire history of your contacts' customer journey.

Tags are handy for analytics and future communication with the same user. Create tags which are unique to your direct messages and use the auto tagging feature for effortless indexing of your 2 way communication.



Use WhatsApp for your business

Integrate WhatsApp in your business processes

- Invite potential customers to join your WhatsApp channel via SMS (automatically)
- Share a WhatsApp number amongst your team or assign 1 number per department
- Tag, share and add notes to incoming WhatsApp messages
- Broadcast bulk or one-on-one messages via WhatsApp to targeted audiences
- Create and view engagement reports in real-time or per user defined criteria